



## Personal profile

I am currently studying at Nackademin to UX designer. Driven to understand how people work and interact with products & services. Passion for problem solving and working to take that knowledge to a new level.

I'm curious, positive and driven by new challenges.

#### Contact

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# Competence & knowledge

- Jira
- Figma
- Miro/Figjam
- Office
- Photoshop
- Illustrator

### Other

- · Swedish, mother tongue
- English, fluent in speech & writing
- · Driving license, Am, B

### References

Provided on request

#### Education

## **UX-Designer**

Nackademin | 2023 - 2025

- The interaction between a user and a product or service
- To understand the user trough well established methods and with the development team create user friendly products.
- Includes knowledge in
  - · Information architecture
  - Interaction design
  - Information design
  - · Graphic Design
  - Accessibility

### Frontwalker | 2024-04 - 2024-05

Internship (LIA), consulting at STUNS Life Science

- Improved STUNS's "Insight Machine", home-page, registration flow, etc.
- Through, among other things, evaluation of existing services, interviews, surveys, user journey, high-fidelity prototype, and testing.

### **It-Media**

John Bauergymnasiet | 2008 - 2011

- · Media communication and production
- Primarily worked with Adobe programs

## Work experience

# Service & Support Manager

Kontigo Care | 2020 - 2023

Medtech company, ISO 13485, medical device classification II

- Responsible for service & support
- · Employee responsablity
- Management team
- Development of existing & new routines
- · Represented the users in development processes
- Assisted in user testing

# Service & Support

Kontigo Care | 2017 - 2020

- Service of proprietary breathalyzer
- · Support towards customers, end users and distributers
- Internal IT responsability

# Sales, Warehouse, Service & Checkout

Media Markt | 2011 - 2013 & 2015 - 2017

• Sales, Warehouse, Service & Checkout/information depart.